



Alternatives Professional Counseling, Inc.

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*State Certified Domestic Violence Programs
Anger Management * Parenting Therapy
State Approved Chemical Dependency Services
Individual Counseling*

May 20, 2003

Trinity Software Solutions
PO Box 1679
Lake Arrowhead, CA 92352-1679

RE: Guided Beacon Software for Court Mandated Clients

As an agency that provides treatment in several modalities for court mandated clients, we had been looking for a comprehensive program that would provide the tracking supervision and clinical documentation that is required for our programs. The agency had been using a mixture of data processing procedures that was becoming cumbersome and inefficient.

Guided Beacon has provided our agency the next logical step for providing case management for clients as well as tracking internal necessities that are inherent in clinical casework with court mandated programs. The program is logical and staff has been able to utilize the program assets with a minimum of training.

The support for the product by Trinity Software has been outstanding. The staff at Trinity is in most cases available on the same day of a call and has been successful in helping our agency personnel resolve any problems or questions. The leasing agreement that Trinity Software offers allows for this agency to have cutting edge client management software and avoid the tremendous cost of having a program developed for thousands of agency dollars. This allows our agency to be focused on clinical work, while reducing administrative overhead.

We are satisfied with the program and applaud Trinity Software for providing our agency an avenue to better serve our clients and community. The continuing development and further development of the program to perform a wider variety of tasks appears to be a priority at Trinity Software. We look forward to future developments with the Guided Beacon programs.

Sincerely,

Gregory W. Hammond, MS, CDP
President
Alternatives Professional Counseling, Inc.