

February 05, 2003

Dear Wayne & Susan:

Trinity Software Solutions is making a difference in our program! Information is accurate and accessible at a moment's notice. That I would expect. The big thanks is for all the personal technical help. I have never been left waiting for an answer. Your service is excellent and your patience is infinite. It is this combination of a great product and attentive customer service that makes you a unique bargain in today's market.

Thanks Again, Gloria J. Doherty, M.A., CASAC  
Director  
Project Equality  
Albany, New York