

January 29th, 2003

Dear Susan & Wayne:

Thank you for your persistence to encourage me to try your software for my Agency referral clients. I have been using the software for almost a year now. Using the software has cut my administrative workload tremendously. It has created a complete data base for my program and provides me with the necessary paperwork to run my program effectively. Whenever I have had any questions, concerns, or tech support in regards to the software, you both have been readily available with positive attitudes.

Thank-you,

Lori Gillham-Burciaga
Alternative to Violence Coordinator
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